

# Plumbing peace of mind

When you hire a Master Plumber you have the added reassurance of the Master Plumbers Guarantee.

This 12 month residential guarantee provides you with advance payment protection and covers you against substandard workmanship.

The Master Plumbers Guarantee applies to residential plumbing, gasfitting and drainlaying work carried out by a current financial Master Plumbers member business and the licensed plumbers, gasfitters and/or drainlayers employed by that business.

The Guarantee is up to \$15,000 inc GST which includes \$5,000 for product and covers:

#### Advance payment protection

Protecting you against the loss of an advance payment should a member go into liquidation or bankruptcy.

Under the Master Plumbers Guarantee, if you have made a pre/part payment for a product purchased by the Master Plumber, and that product has not been installed or the member business can no longer provide its services, we will ensure that the product is replaced, if required, and installed.

#### Substandard workmanship

Protecting you against substandard residential plumbing, gasfitting or drainlaying workmanship carried out by a member business or a licensed tradesperson employed by that business.

It applies to unpaid contracts, where the amount unpaid relates solely to the specific work in dispute, and the work is considered by Master Plumbers, Gasfitters and Drainlayers NZ Inc to be below the standard expected of a member business.

Under the Master Plumbers Guarantee, the substandard work will be remedied either by the original member or an alternative member, irrespective of whether the contract was completed.

*Guarantee exclusions apply. Please visit [www.dontriskit.co.nz](http://www.dontriskit.co.nz) for full terms and conditions.*

#### Making a claim

A claim must be made within 12 months from the date of the invoice, please visit [www.dontriskit.co.nz](http://www.dontriskit.co.nz) for the process and to download a claim form.



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Plumbers  
Guarantee



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Representing Excellence



[www.dontriskit.co.nz](http://www.dontriskit.co.nz)  
0800 502 102